



**Meeting:** Corporate Performance Delivery and Scrutiny Board  
**Date and Time:** Tuesday 27<sup>th</sup> October 2015 at 13:00hrs  
**Location:** City of York Council, West Offices, Station Rise, York, YO1 6GA  
**Chair:** Dave Jones / Julia Mulligan

**1. Attendees:**

Name	Role
Tim Madgwick (TM)	Deputy Chief Constable
Julia Mulligan (JM)	Police and Crime Commissioner
Leanne McConnell (LM)	Head of Criminal Justice
Jenni Newberry (JN)	Head of Commission and Partnerships
Amanda Oliver	Chief Superintendent
Andrea Kell	DCI Safeguarding
Maria Earles (ME)	Head of Organisation and Development
Paul Kennedy	Assistant Chief Constable
Joanna Carter (JC)	Chief Executive Officer
Will Naylor (WN)	Chief of Staff OPCC
Jane Palmer	Chief Constable's Chief Finance Officer
Richard Anderson (RA)	Superintendent Partnerships

**Apologies:**

Name	Role
Dave Jones	Chief Constable
Ken McIntosh (KM)	T/Assistant Chief Constable
Nigel Costello	Superintendent

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Items and decisions:

No.	Discussion	Outcome / Decision
2.	<p>The minutes of the previous meeting were amended and will be circulated for approval outside of the meeting.</p> <p>Further to the previous meeting, the Annual Awards Ceremony has taken place and Sergeant Ed Simpson was successful in winning the public choice award. Ed was a deserving winner and this has highlighted his work on mental health issues which is now being picked up by national television. JM thanked all those involved.</p>	For information
3.	<p><b>Corporate Performance Delivery and Scrutiny Board Forward Planner</b></p> <p>The forward planner is currently scheduled up to the end of the financial year. Work is ongoing to update the planner for the next financial year. Feedback and suggestions are requested to be provided directly to ME for incorporation.</p>	For information
4.	<p><b>Questions from the public</b></p> <p>Questions received from member of the public are outlined below and the answers provided will be available on the OPCC website.</p> <p>Question 1 – Mike Pannett – Funding Formula</p> <p>Question 2 - AndyinRichmond – Twitter Accounts</p> <p>Questions 3 - uPSDNYP – National Hate Crime Week</p>	For information
5.	<p><b>Thematic – Priority 1 (Protect Vulnerable People)</b></p> <p>A presentation was provided and this is attached to the agenda for the meeting. Further items queried and clarified below.</p> <ul style="list-style-type: none"> <li>VEMP - Confirmation was provided as to how the VEMT process works; once a month the VEMT team will come together as different agencies to discuss individual cases. Each agency will have advance notification of people to be discussed, and will come prepared with any information their agency holds. At the meetings all the agencies will work as a team to come up with a solution and a plan owner is held to account on a monthly basis. One of the key aspects of the process is to look at referrals and intelligence and see whether they show risk. This means that a plan/intervention can be put in place at an early stage for those at risk, rather than after an event has taken place. City of York Council have not yet signed up to the VEMT process, however discussions are taking place.</li> </ul>	For information

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<ul style="list-style-type: none"> <li>• Hate Crime - Following the recently published OPCC Hate Crime report, an update report will be provided to the November meeting. It was confirmed that Chief Inspector Hunter will attend to present this report.</li> <li>• MASH - TM will write formally to health partners in connection with their inclusion in an integrated North Yorkshire Multi-Agency Safeguarding Hub (MASH).</li> <li>• Paediatric SARC – Work ongoing with NHS England to work with local doctors that could become qualified to go onto a rota. Interest is being sought from those appropriately qualified individuals. This is an urgent issue that requires further follow up as the response letter received in relation to this issue does not provide adequate reassurance.</li> <li>• An efficiency investigation is taking place in relation to bail through investigation hubs and bail review. NYP are seeing a reduction in the number of times peoples are bailed by 32%.</li> <li>• Street Triage - Closed section 136 facility – CQC require further work before reopening however NYP are not aware of what work is being planned. The Health and Wellbeing board have asked this question. It was confirmed that the Ambulance service will transport depending on availability to the alternative facility, with a caveat in connection with the level of violence. Inspector Bill Scott is monitoring the situation. AO is working on the ongoing challenge and NYP have an escalation process to silver command for mental health individuals. In addition a meeting is taking place with Assistant Chief Constable’s in Yorkshire and Humber to continue to pick up best practice. TM has offered to facilitate a meeting with the Yorkshire Ambulance Service.</li> <li>• Street Triage Funding – JN JM and TM are well sighted on funding issues and are endeavouring to ensure funding is built into future financial years in terms of the programme as this is seen as an essential part of providing adequate provision in connection with mental health.</li> <li>• The Scarborough Street Triage Evaluation has not yet been published however has been provided to partners. JN discuss publication with NHS colleagues.</li> </ul>	<p><b>Added to the forward planner</b></p> <p><b>Action 112 created</b></p> <p><b>Action 113 created</b></p>
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<p><b>7.</b></p>	<p><b>Performance / Outcome Update</b>                  An outline of the performance figures attached to the agenda was provided by PK.</p> <ul style="list-style-type: none"> <li>• PK to provide details of what is being done in relation to the crime increase to the next meeting.</li> <li>• The national satisfaction data provided does not link with the satisfaction data in the recently published rural crime report. This needs to be brought back to the next meeting to see what is being done to address this.</li> <li>• Of note is the lengthy conviction received for murder in a “Cold case” which has been unsolved for some years.</li> </ul>	<p><b>For information</b></p> <p><b>To be provided to the next meeting</b></p> <p><b>Added to the forward planner</b></p>
<p><b>8.</b></p>	<p><b>Priority Delivery Strands</b></p> <p><b>a) Priority 1 -Protect Vulnerable People</b></p> <ul style="list-style-type: none"> <li>• An emerging issue around CSE was reported by PK which will be reported on at next month’s meeting. NYP have identified some areas for improvement as part of an ongoing piece of work and will report on the findings.</li> <li>• Awaiting the HMIC Vulnerability inspection which is due to be published in November as well as the College of Policing Peer Review on CSE. Once NYP have these documents PK will be in a position to report in more detail.</li> </ul> <p><b>b) Priority 2 – Cut crime and anti-social behaviour</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p><b>c) Priority 3 – Prevention and Early Intervention</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p><b>d) Priority 4 – Improve Victim Care</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p><b>e) Priority 5 – Transforming the organisation</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p><b>f) Priority 6 – People first</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p><b>g) Priority 7 – Partnership and Commissioning</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul>	<p><b>Added to the forward planner</b></p>

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	<b>h) Priority 8 - Affordability</b> <ul style="list-style-type: none"> <li>A report will be provided to the December meeting following the funding announcement and forthcoming Comprehensive Spending Review.</li> </ul>	
<b>10.</b>	<b>Twitter questions</b> None	
<b>11.</b>	<b>Any other business</b> None	
<b>12.</b>	<b>Date of Next Meeting:</b> Monday 23 <sup>rd</sup> November 2015 at 10:00hrs in West Offices, York	

**Actions Agreed:**

No.	Action / Update	Owner	Date Issued	Date Closed
95	<p><b>Performance</b></p> <p>To fully communicate the trends for road safety through Dave Brown before the launch of the safety camera vans</p> <p>28.04.15 - Draft report seen by CC, and as a result of feedback a further draft to be finalised this week. LW to confirm a reasonable date. JM and JC to review report as soon as possible.</p> <p>26.05.15: Feedback from W Naylor, OPCC, provided to Head of Corporate Comms. Update to be provided at next meeting.</p> <p>22.06.15: Intended date for 1st annual report March 2016 however it is hoped to bring this forward. WN liaising with the appropriate parties to ensure dates are appropriate. The national stats are due shortly. It is important to demonstrate to the public that this is what the measures are there for, rather than raising revenue, and demonstrate what has been delivered and that the money they have raised is invested back into Road Safety.</p> <p>28.07.15 – Summer campaign launched. OPCC Chief of Staff now has the report and is progressing the annual report</p> <p>25.08.15 – Ongoing</p> <p>22.09.15 - Ongoing. First draft to be available shortly following discussions at Executive Group around timings.</p> <p><b>Update: WN provided an update and confirmed that feedback is still being fed into the report. A target date is set for publication before the end of the year. This report will provide up to date information on where we are now and in future the force will produce a road safety strategy to which will be integrated into the annual reporting process.</b></p>	DCC Madgwick	10.12.14	
96	<p><b>THRIVE Evaluation / 101 – First Contact</b></p> <p>JM to commission the drawing up of a specification review public satisfaction / perception in connection with the 101 service as well as the</p>	Will Naylor - OPCC	10.12.14	

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	<p>impact of THRIVE implementation to the customer.</p> <p>24.03.15 Scoping meeting held and Harriet Raine in the process of putting specification together.</p> <p>24.03.15 - Harriet Raine leading on this and ensuring link in with BAS Review. Progress to be communicated at the next Police and Crime Panel.</p> <p>28.04.15 – Mtg next week to sign off specification before going out to market to commission the research</p> <p>26.05.15 - ITQ process underway. Contract award June 2015, reporting back expected September 2015.</p> <p>22.06.15 - “The Buzz” have been successful and the invitation to quote will be published on the OPCC website. This is due to report to Executive Board in late September.</p> <p>28.07.15 – Work commenced and focus groups being held to gather information. Still on schedule.</p> <p>25.08.15 – Progressing well. Survey commencing this week. National review of 101 being completed.</p> <p><b>Update – The report will be published following Executive Board approval and will also be taken to the Police and Crime Panel</b></p>			
<b>111</b>	<p>Tangible deliverables to meet outcomes requested from JM in order to assist with scrutiny. Discussion to take place re Prioritisation of measures, include first contact review.</p> <p>22.06.15: Work being progressed through the Performance steering group. Some progress has been made but work is not yet complete.</p> <p>25.08.15 – Extension requested and update will be provided at the next meeting</p> <p>22.09.15 – The First Contact Report will be taken to EB in October</p> <p><b>UPDATE - Closed</b></p>	<b>ACC Kennedy</b>	26.05.15	27.10.15
<b>112</b>	<p>To write formally to health partners in connection with their inclusion in an integrated North Yorkshire Multi-Agency Safeguarding Hub (MASH).</p>	<b>Tim Madgwick</b>	27.10.15	
<b>113</b>	<p>To discuss the publication of the Scarborough Street Triage Evaluation with NHS colleagues</p>	<b>Jenni Newberry</b>	27.10.15	

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