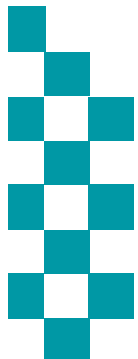




Corporate Performance, Delivery & Scrutiny Board



Priority 5: Transforming the Organisation
November 2015

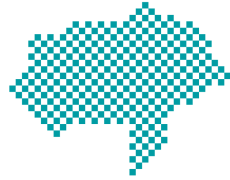


BE SAFE
FEEL SAFE



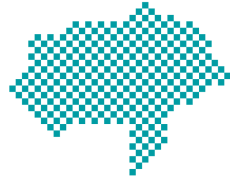
Aim

- To minimise the effect of reducing resources on service provision and the community to maintain a sustainable police service in North Yorkshire. The focus for delivering this priority is on maximising the use of resources and technology to drive down costs and improve services.
- Three inter-related workstreams:
 - a) Collaborative Services
 - b) Local Policing
 - c) Enabling Services



Strategic Context

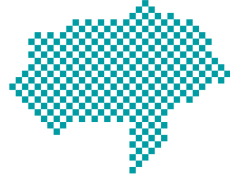
- Austerity and affordability
- Delivering an effective police service
- Meeting the priorities of the Police and Crime Plan
- Scoping for collaborative opportunities
- Making best use of resources
- Exploiting new technologies
- Aspiration to be a great police service



5a – Collaborative Services

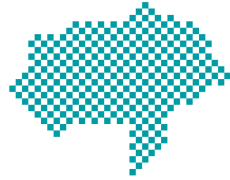
Deliverables

- Strategic alliance and collaborative plans agreed
- Demonstrated value for money for collaborative services
- Demonstrated mapping of demand across force boundaries to deliver resources on a collaborative basis



Supporting Projects

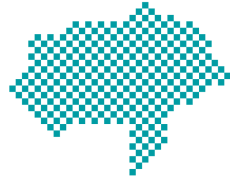
- **Yorkshire and the Humber (Lead Force arrangements)**
 - South Yorkshire (Procurement and Firearms Training)
 - West Yorkshire (Scientific Support and Odyssey)
 - Humberside (Public Order Training and Underwater Search)
 - North Yorkshire (Chemical, Biological, Radiological and Nuclear [CBRN] and Disaster Victim Identification)
- **Evolve**
 - Dog Section
 - Legal Services
 - Integrated Major Crime
 - Human Resources
 - Storm Police Innovation Fund
- **National Police Chief's Council Number 2 region**
 - Regional Organised Crime Units



5b – Local Policing Model

Deliverables

- Improvement in demand reduction through the implementation of the productivity and demand reduction plan
- Effective mapping of local policing resources against predicted future demand
- Improvement in productivity through the implementation of the productivity and demand reduction plan



Supporting Projects

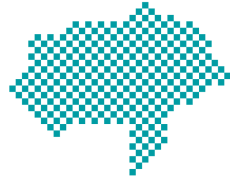
- Operational Policing Model (OPM)
- Assessment of Threat, Harm, Risk, Investigation, Vulnerability, Engagement (THRIVE)
- Neighbourhood Policing Review
- Business Administration Services (BAS) Review
- Removing Bureaucracy – Time for Policing
- Engagement with National Productivity and Demand work stream
- Demand refresh on Operational Policing Model
- Mobile Asset Utilisation Database (MAUDs) implementation
- Mobile Working development



5c – Enabling Services

Deliverables

- Demonstrate increased productivity through agile working
- Deliver an Information, Communication and Technology (ICT) and Estates plan that support sustainability of the organisation
- Demonstrated support for operational policing through reduction of non essential bureaucracy



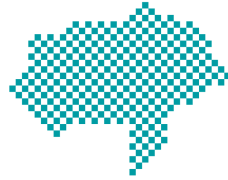
Major Supporting Projects – Estates

- Alverton Court - New HQ Provision/re-location
- Athena House purchase and maximise utilisation
- Multi agency location at Selby
- Implementation of facilities to support Cyber Crime capability & investigation
- Easingwold police station improvements
- Ripon Police Station re-provision



Major Supporting Projects – Estates

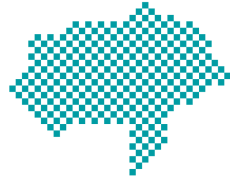
- Voluntary Attendee interview rooms implementation
- Virtual Court implementation
- Stock Condition Surveys
- Disposal of surplus property
- Energy Management & Environmental initiatives (This includes a new centrally controlled building management system)



Major Supporting Projects – ICT

Core ICT Risk and Stabilisation

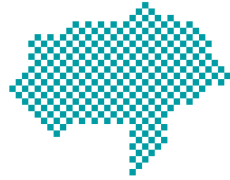
- Upgrade PC software from windows XP to Windows 7
- Police ICT system's enabled to connect to the new Public Service Network (PSNP)
- Virtual Desktop Infrastructure – Software is then held on central servers rather than on the PC desktop (Dummy terminals)
- Exchange hubs
- Server Virtualisation – This is partitioning of servers to allow more data to be stored on them



Major Supporting Projects – ICT

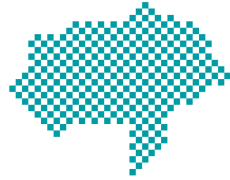
ICT Strategy

- Unified Communications (Video Conferencing, Improved sound quality and reliability for 999 and 101 calls, Follow me phones)
- Operational Mobile Working (Mobile tablets and Increased Officer & Staff Productivity, Increased Officer/Staff visibility)
- Estate Wi-Fi (Increased flexible working and reduced printing costs)
- Mobile Asset Utilisation & Deployment System (MAUDS) (Maximise utilisation of vehicles and also productivity of Officers/Staff)
- Automatic Number Plate Recognition (ANPR) (Increased detection of crime & Intelligence)
- Supporting Agile working (Freedom of staff to work from multiple locations, whilst still being productive)



Major Supporting Projects – ICT

- Implementation of Cybercrime Unit ICT requirements
- Implementation of Investigation Hubs ICT requirements
- Ongoing Moves and Changes
- Child Abuse Identification Database (CAID)
- Introduction of Promat – Video Parade Software
- Criminal Justice System projects
- Introduction of Live Links – Video link to courts from Police Stations
- Custodial Health Care – Link into Health care trust
- Live Scan - Fingerprint system
- Emergency Services Mobile Communications Programme (ESMCP)
- Supporting Estates Strategy e.g.. High Tech Crime Unit/Athena House/Data Centre/HQ move



- **All these projects support/enable:**
 - Reduced Estate running costs
 - Maximum use of estate
 - Increased asset utilisation
 - Increased productivity from Officers & Staff
 - A more sustainable NYP both Financially & Environmentally
 - Supporting front line operations to ensure a safer North Yorkshire & Supporting the delivery of the Police & Crime Plan.