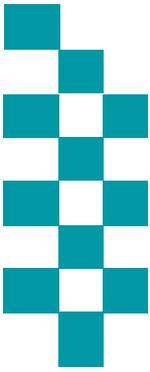




Online Public Meeting



March 2025



BE SAFE
FEEL SAFE

Call Handling – 999 & 101

999 % in SLA and 101 % in SLA



Year	999 % in SLA	Same Period 2023	Same Period 2022
2024	90.03%	83.87%	52.83%
March	88.16%	72.13%	37.13%
April	88.13%	81.11%	49.92%
May	87.47%	83.75%	51.15%
June	87.59%	82.13%	37.40%
July	89.52%	84.29%	46.49%
August	90.45%	87.05%	51.70%
September	89.53%	83.47%	54.75%
October	91.65%	87.35%	54.84%
November	93.49%	86.86%	72.38%
December	94.81%	90.34%	73.97%
2025	95.86%	89.30%	73.91%
January	96.10%	89.68%	74.84%
February	95.60%	88.95%	72.95%
Total	90.81%	84.62%	56.08%

Year	101_sla_%	Same Period 2023	Same Period 2022
2024	52.50%	47.93%	39.43%
March	44.14%	40.26%	32.20%
April	51.60%	43.91%	42.89%
May	51.10%	40.44%	49.23%
June	45.61%	47.34%	32.75%
July	48.45%	53.31%	39.54%
August	50.10%	49.60%	41.90%
September	56.93%	41.49%	39.63%
October	58.44%	52.28%	35.77%
November	58.47%	56.09%	36.54%
December	64.31%	57.77%	45.27%
2025	68.29%	43.98%	42.84%
January	69.40%	47.69%	42.78%
February	67.14%	40.37%	42.91%
Total	55.44%	47.29%	39.95%

- 999 Service Level Agreement is above the national target and continuing to show high compliance.
- Based on February's SLA would put NYP as 5th highest compliance nationally (at Nov 2024 national data).
- 101 SLA continues to improve.
- Average answer time was 2mins 51 seconds for February.
- This financial year to date there has been 8096 more 101 calls than previous financial year. (4.7% increase)

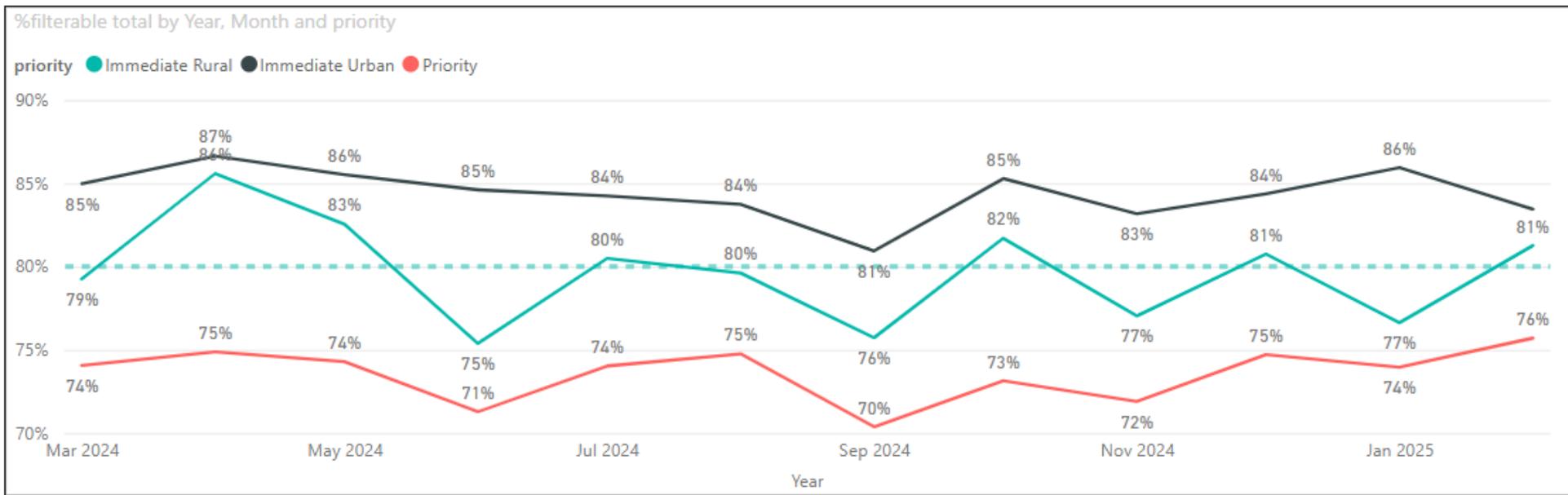
Longest Wait 999 – Feb 2025

Max wait time
00:02:55

Longest Wait 101 – Feb 2025

Max wait time
01:15:23

Response Times



February 2025

Immediate Urban

SLA	% Compliance	Total
Yes	83.45%	731
No	16.55%	145
Total	100.00%	876

Immediate Rural

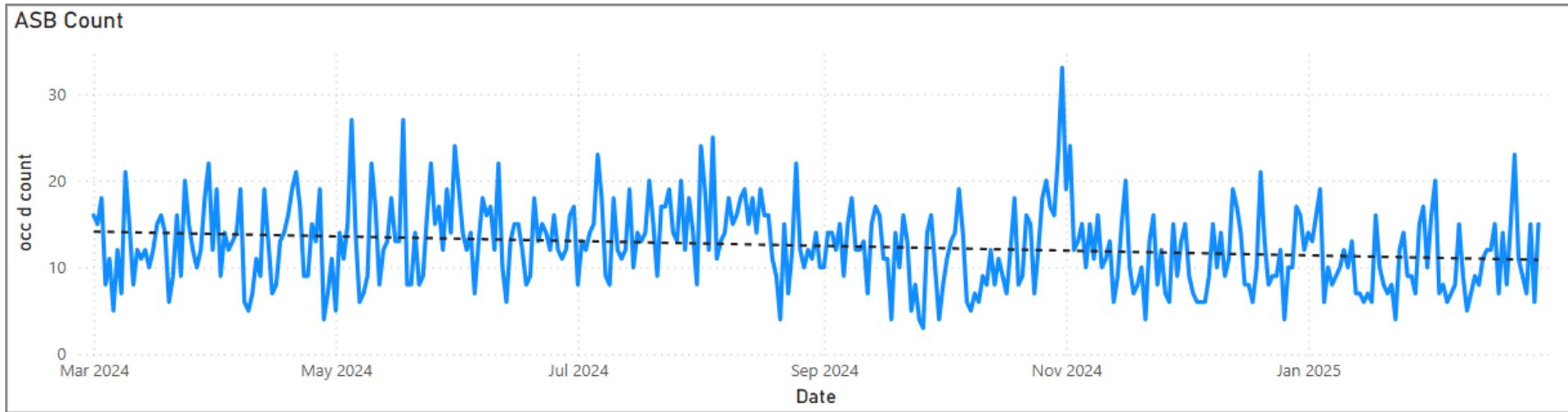
SLA	% Compliance	Total
Yes	81.26%	464
No	18.74%	107
Total	100.00%	571

Priority

SLA	% Compliance	Total
Yes	75.73%	1869
No	24.27%	599
Total	100.00%	2468

- Response times for Immediate grade calls is above the national SLA target of 80%
- Priority grade response (within 1 hour) remains static at just under 80%.
- 11.3% of the missed Priority grades were missed by 10mins or less in February.

ASB Volumes



City Command Area

-19%

426 less reports

Coast Command Area

-7%

104 less reports

County Command Area

-17%

277 less reports

- ASB Incidents continue to decrease year on year.
- 15% less incidents this year compared to previous year.
- Significant targeted patrols are contributing to this decrease with over 3450 of hours of targeted activity

Crime Volumes & Arrests

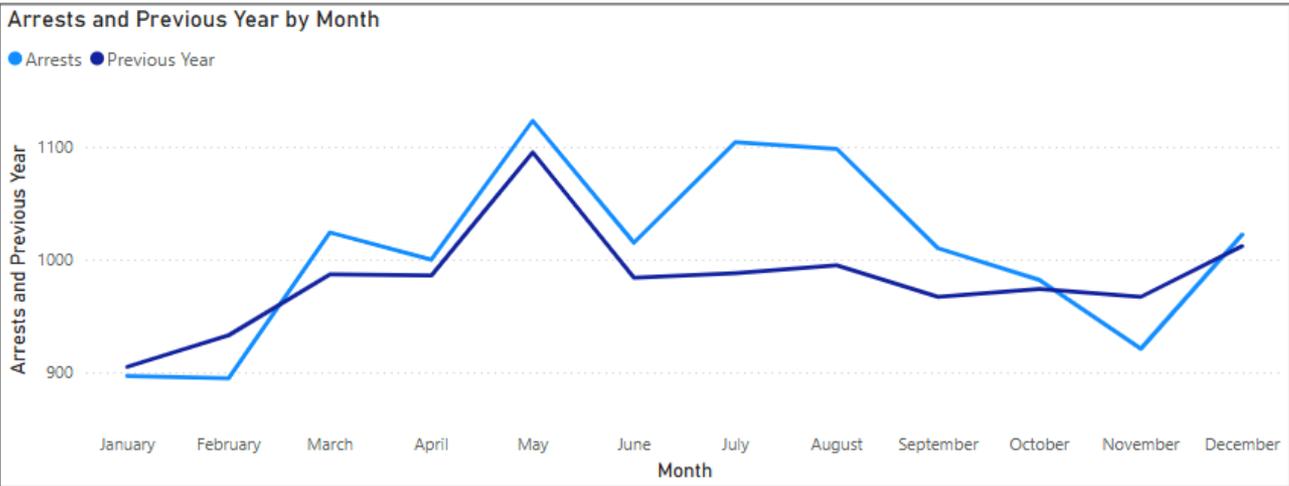
crime_category	Crime Volume	% Change to previous Year	Previous Year Volume	Crime Rate per 1000
Arson & Criminal Damage	4808	-5.0%	5063	5.88
Burglary: Other	922	-5.0%	971	1.13
Burglary: Residential Dwelling	1416	2.3%	1384	1.73
Drug Offences	1388	-3.9%	1445	1.70
Fraud	1731	-24.5%	2294	2.12
Misc Crimes Against Society	1048	12.8%	929	1.28
Possession Of Weapons	468	9.6%	427	0.57
Public Order Offences	2962	-17.3%	3581	3.62
Robbery	167	-24.8%	222	0.20
Sexual Offences	2060	-0.7%	2075	2.52
Theft: All Other Theft	3460	-9.6%	3827	4.23
Theft: Bicycle Theft	1040	-10.6%	1163	1.27
Theft: Shoplifting	5572	12.3%	4963	6.81
Theft: Theft From Person	187	-24.9%	249	0.24
Vehicle Offences	1902	-4.7%	1996	2.32
Violence Against The Person	17942	-8.1%	19517	21.93
Total	47073	-6.1%	50106	57.52

93.9% of all reported crime is recorded (excluding fraud)

95.2% of all violent offences are recorded

96.2% of sexual offences are recorded

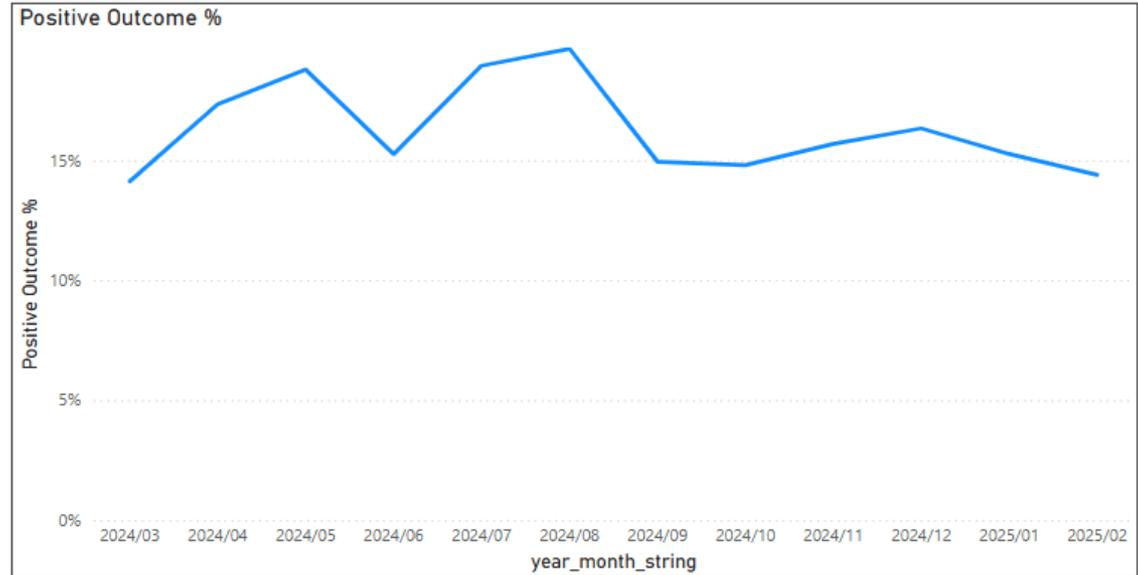
- Total Crime is 6.1% less than calendar year 2023.
- Shop Theft shows the high increase as is being seen nationally.
- Misc Crimes is showing increases linked to Obscene Publication crimes
- Arrests are significantly higher than previous year, with high volumes being seen in the summer months.



Arrests	% Change to Previous Year	Previous Year Volume
12091	2.53%	11793

Crime Outcomes

DAP Crime Type		
All Sexual Crime (excluding Rape)	This Period	12.87%
	Year on year change	3.29%
Criminal Damage	This Period	11.31%
	Year on year change	5.94%
Drug Offences	This Period	75.60%
	Year on year change	25.79%
Fraud - Action Fraud for recording	This Period	1.71%
	Year on year change	0.19%
Harassment	This Period	9.00%
	Year on year change	3.31%
Modern Slavery/Human Trafficking	This Period	0.00%
	Year on year change	0.00%
Other Crime Type	This Period	11.52%
	Year on year change	5.61%
Residential Burglary	This Period	7.51%
	Year on year change	3.35%
Robbery (Personal)	This Period	14.72%
	Year on year change	7.36%
Serious Violence	This Period	16.68%
	Year on year change	5.54%
Sexual Crime: Rape	This Period	7.64%
	Year on year change	1.98%
Stalking	This Period	10.69%
	Year on year change	3.44%
Theft from Person	This Period	5.31%
	Year on year change	5.01%
Theft: Shop lifting	This Period	20.96%
	Year on year change	11.59%
Vehicle Crime	This Period	4.92%
	Year on year change	2.38%
Total	This Period	13.66%
	Year on year change	6.04%



- Positive outcome rates are 3% higher than previous year.
- National levels available at end of Nov 2024 was 9.3%, whilst North Yorkshire was at 12.1%, 2nd highest nationally for positive charge rates.

Force legitimacy (Stop Search – Ethnicity)

Date Period: 01st January 2025 – 28th February 2025

399

Count of Records

1.37

Avg People Per Stop

Of which....

320

Person Only Search

79

Person linked to a Vehicle Search

NFA

Outcome Group

231 or 57.89%

Right click here to Drillthrough...

Arrest

Outcome Group

104 or 26.07%

Right click here to Drillthrough...

Positive Outcome

Outcome Group

60 or 15.04%

Right click here to Drillthrough...

No Outcome Recorded

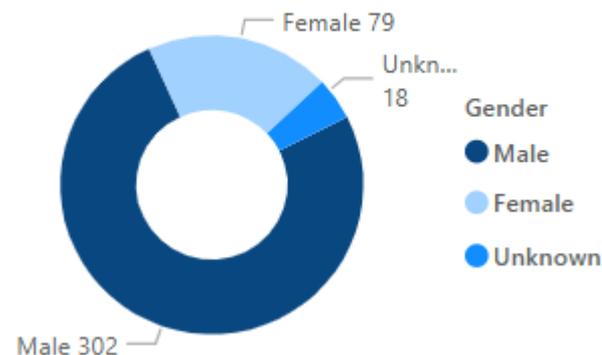
Outcome Group

4 or 1.00%

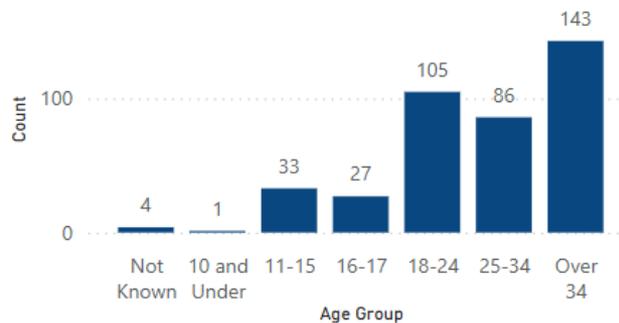
Right click here to Drillthrough...

Self Defined Ethnicity	Percentage	Count	Census 2021
White	68.42%	273	95.72%
Not Recorded	12.28%	49	
Not Stated	8.77%	35	
Asian or Asian British	5.76%	23	1.95%
Black or Black British	2.26%	9	0.46%
Other Ethnic	1.50%	6	0.59%
Mixed	1.00%	4	1.28%

Count by Gender



Count by Age Group



Searches on Under 18 by Officer Gender

Nominal Gender	Female		Male		Unknown	
	Count	%	Count	%	Count	%
Searching Officer Gender						
Female Officer	64	75.29%	14	16.47%	7	8.24%
Male Officer	15	4.85%	283	91.59%	11	3.56%
Unknown	0	0.00%	5	100.00%	0	0.00%